

Florida Electronic Library

OPEN A NEW PATH TO LEARNING

State Library and Archives of Florida

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Florida Electronic Library Statistics <http://www.flelibrary.org/>

The Florida Electronic Library is a gateway to electronic resources that provide access to electronic magazines, newspapers, almanacs, encyclopedias, documents, and reference books, as well as one-on-one online assistance from professional librarians. The site can be used to research current events and gather information regarding topics about education, business, technology, health and Florida history. The Florida Electronic Library offers direct library services to all Florida residents offering information for all age groups.

The Florida Electronic Library is the result of statewide collaboration between all of Florida's libraries and is funded by a federal Library Services and Technology Act (LSTA) grant administered by the Florida Division of Library and Information Services, Florida Department of State.

October 2004 – September 2005

Pages Views of FEL Web Site	2,702,297
Total Database Searches*	6,215,938
Total Full Text Accessed	6,148,169
Total Retrievals	7,914,416
Items sent via Courier	531,151

* Includes Thomson-Gale, OCLC FirstSearch, FloridaCat, and Florida on Florida

Definitions

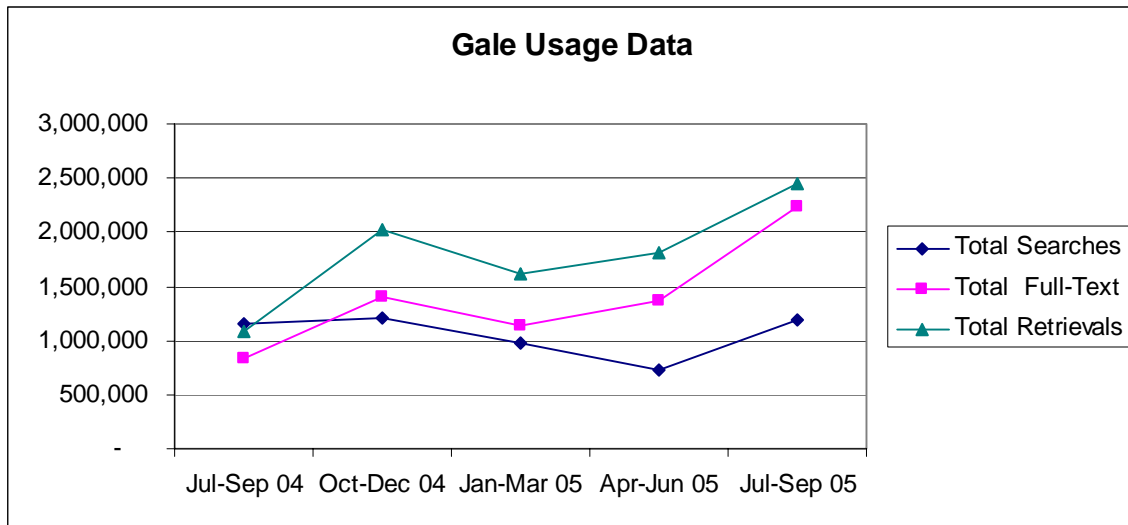
Views – Number of times a page was viewed by visitors.

Number of Searches -- A specific intellectual query submitted through a search form to the database.

Full Text Downloaded -- Sum of only full text records examined downloaded or otherwise supplied to user to the extent these are recordable and controlled by the Gale server rather than the browser. Separate reporting of full text usage by database began in June 2003.

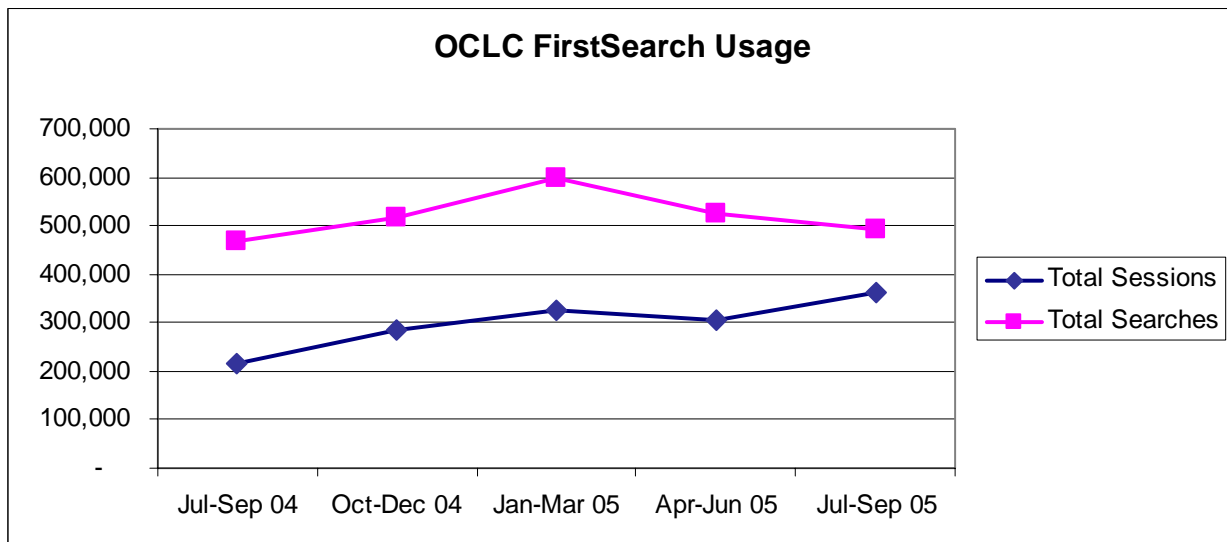
Retrievals -- Sum of all full text abstract and extended citation records examined downloaded or otherwise supplied to user to the extent these are recordable and controlled by the Gale server rather than the browser.

Table 1: State-wide usage of Thomson-Gale products, July 2004 – September 2005



Use of the Thomson-Gale database products has grown steadily since the beginning of the program. The last quarter of 2004-2005 shows a 59% increase in the number of Full Text downloads and a 62% increase in the number of Retrievals. Searches have grown from an average of 250,000 per month in the beginning of 2004 to an average of 1 million per month.

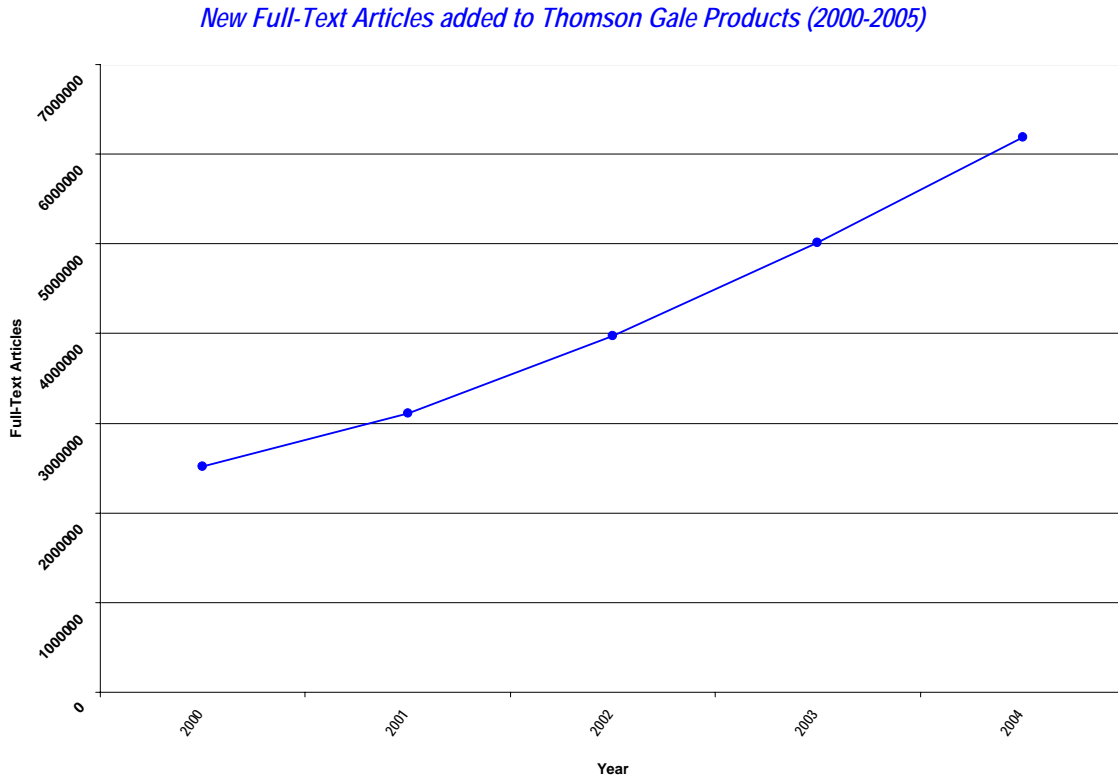
Table 2: State-wide usage of OCLC FirstSearch Service, July 2004 – September 2005



Use of the OCLC FirstSearch products continues to grown at a rate of approximately 5% per year. The most popular databases in this suite of products is WorldCat and FloridaCat. Both are core products for FLIN services (Florida's state-wide interlibrary loan program).

The FirstSearch Base Package includes WorldCat, the Florida Group Catalog (FloridaCat), ClasePeriódica, Article First, Electronic Collections Online, ERIC, GPO Monthly Catalog, MEDLINE, Papers First, Proceedings First, and the World Almanac.

Table 3: Expansion of Full Text articles in Thomson-Gale Products.



Since the Florida Electronic Library first made the Thomson Gale databases available to the Florida Electronic Library, nearly 3,000,000 full-text articles have been added to the product. The overall title count increased from 6,325 to 9,880. InfoTrac Onefile increased from a 45% full-text product, to over 60% full-text.

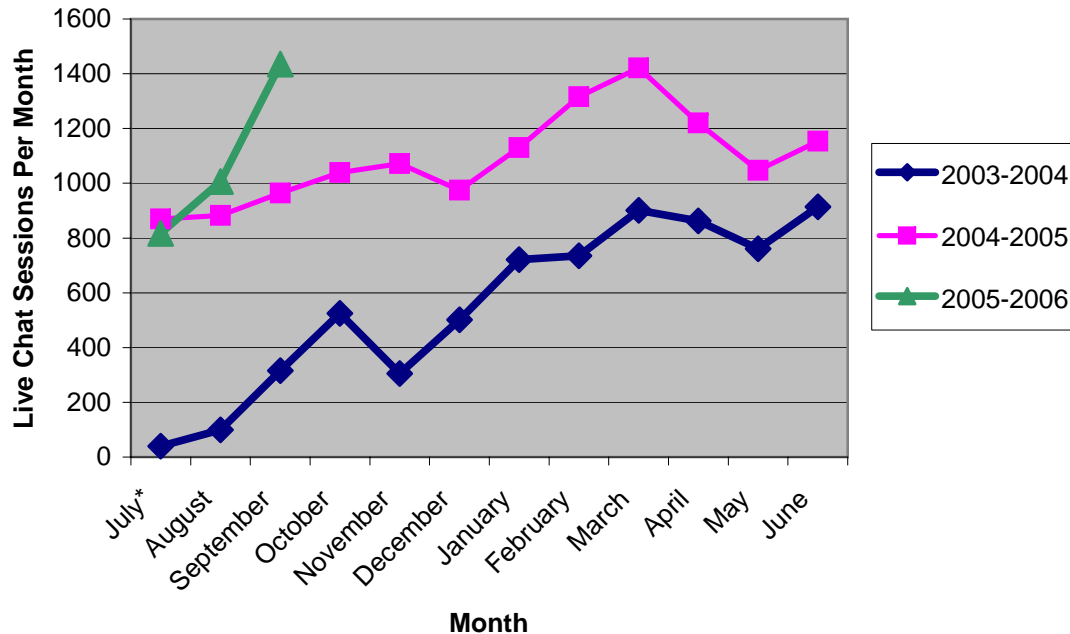
The Thomson-Gale database package licensed for the Florida Electronic Library includes InfoTrac Onefile, General Reference Center Gold, General Business File, Expanded Academic ASAP, Professional Collection, Computer Database ASAP, Health and Wellness Resource Center and Alternative Health Module, Informe!, Kids Editions, and What Do I Read Next.

Ask a Librarian Statistics - September 2005

Popularity & Growth

Ask a Librarian continues to gain popularity among libraries and residents throughout Florida, and has garnered national attention for its unique service delivery, and for its breadth and quality of service. Participating libraries have collaborated to provide 23,027 live virtual reference sessions to citizens statewide. 86 libraries, representing all geographic areas of Florida, are currently trained and delivering service. Since its inception, more than 700 library staff has received formal training on the service's software, and additional training offered during Site Coordinator workshops.

Ask a Librarian Live Chat Use



Notable

NEW LIBRARIES - The *Jacksonville Public Library* submitted a partnership agreement form and indicated that they would start participating in January 2006. The *North Miami Public Library* was trained and will begin participating in October 2005.

STATISTICS - The number of e-mails submitted to participating libraries that utilize Docutek's e-mail reference management system are now reported on the monthly statistics report.

Live Chat & E-mail
Sessions Since
July 2003

35,907

Live Chat Sessions
Since July 2003

23,027

Total Participating
Libraries

87

Total Staff
Trained

722

September 2005

Total Sessions = 2,282

Live Chat Sessions = 1,435

E-mail Sessions = 847

September 2005 Top Ten Users by Entry Point

1. State Library of Florida
2. Tampa-Hillsborough County P.L. System
3. Miami-Dade Public Library
4. Broward County Library
5. Orange County Library System
6. St Petersburg College
7. Nova Southeastern University
8. Brevard County Libraries
9. St Petersburg Public Library System
10. Brevard Community College